FILED

NOV 19 2026

INSURANCE REGULATION
Docketed by:

OFFICE OF INSURANCE REGULATION

MICHAEL YAWORSKY
COMMISSIONER

Index: OIR 2026-101

IN THE MATTER OF:

CASE NO.:403431-26-FO

SECURITY NATIONAL INSURANCE COMPANY
Private Passenger Automobile Excessive Profits
_____/

FINAL ORDER ON WAIVER

This matter arises from the Florida Office of Insurance Regulation's ("OFFICE") intended decision to require Security National Insurance Company ("SECURITY NATIONAL") to refund excess profits to policyholders in accordance with section 627.066, Florida Statutes. Based upon a thorough review of the record and applicable law, the Office issues this Final Order and in support thereof declares as follows:

1. On June 30, 2026, SECURITY NATIONAL provided data via their Excess Profit Report to the OFFICE pursuant to section 627.915(1), Florida Statutes.

2. After the OFFICE's review of SECURITY NATIONAL's Excess Profit report, it is determined that SECURITY NATIONAL has realized, and therefore owes to applicable policyholders, excessive profits in the amount of $48,628,580 for the calendar/accident years 2023, 2024, and 2025, valued at March 31, 2026, pursuant to section 627.066, Florida Statutes.

3. On or about October 6, 2026, the OFFICE provided a Notice to SECURITY NATIONAL that, pursuant to section 627.066, Florida Statutes, the data submitted by SECURITY NATIONAL to the OFFICE indicates that excessive profits are realized in the

amount of $48,628,580 for the statutory period covering calendar/accident years 2023, 2024, and 2025, valued on March 31, 2026. The OFFICE also notified SECURITY NATIONAL of the requirement to refund said excessive profits to policyholders in accordance with section 627.066, Florida Statutes, and the right to request a hearing by filing a petition pursuant to sections 120.569 and 120.57, Florida Statutes. The OFFICE informed SECURITY NATIONAL that failure to timely respond to the Notice would result in the issuance of a Final Order. A true and correct copy of the Notice is attached hereto as Exhibit A.

4. SECURITY NATIONAL received the Notice on October 9, 2026, as shown by tracking information provided by United States Postal Service. A true and correct copy of the tracking information is attached hereto as Exhibit B.

5. On November 10, 2026, the OFFICE received an email from SECURITY NATIONAL stating that it waived its right to a hearing in this matter. A true and correct copy of the email is attached hereto as Exhibit C.

6. Section 120.569(1), Florida Statutes, requires that each notice inform the recipient "of any administrative hearing or judicial review that is available under [section 120.569], s. 120.57, or s. 120.68; shall indicate the procedure which must be followed to obtain the hearing or judicial review; and shall state the time limits which apply."

7. Based on the above, the OFFICE provided SECURITY NATIONAL with sufficient notice regarding its opportunity to request an administrative hearing. *See* section 120.569(1), Florida Statute.

[REMAINDER OF PAGE LEFT BLANK INTENTIONALLY]

Upon careful consideration of the record in this matter and being otherwise advised in the premises, it is ORDERED:

1. Within sixty (60) days of this Final Order, SECURITY NATIONAL shall provide refunds or policy renewal credits in the amount of $48,628,580 for the calendar/accident years 2023, 2024, and 2025, valued on March 31, 2026, to policyholders as specified in section 627.066, Florida Statutes.

2. SECURITY NATIONAL shall attempt to locate policyholders whose refund checks are returned. SECURITY NATIONAL shall report and process any unclaimed excessive profit funds as unclaimed or abandoned property in accordance with the provisions of chapter 717, Florida Statutes.

3. Pursuant to section 627.066(11)(b), Florida Statutes, SECURITY NATIONAL shall upon completion of the renewal credits or refund payments, immediately certify to the OFFICE that the refunds have been made. SECURITY NATIONAL shall also certify that it has attempted to locate policyholders whose refund checks are returned and complied with the abandoned property provisions of chapter 717, Florida Statutes, if necessary.

DONE and ORDERED this 19 day of November, 2026.



Michael Yaworsky, Commissioner
Office of Insurance Regulation

NOTICE OF RIGHTS

Any party to these proceedings adversely affected by this Order is entitled to seek review of this Order pursuant to section 120.68, Florida Statutes, and Rule 9.110, Fla. R. App. P. Review proceedings must be instituted by filing a petition or notice of appeal with the General Counsel of the Office of Insurance Regulation, acting as the Agency Clerk, at 612 Larson Building, Tallahassee, Florida 32399-4206, and a copy of the same with the appropriate district court of appeal, within thirty (30) days of rendition of this Order.

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the foregoing Final Order has been furnished by certified mail to: SECURITY NATIONAL INSURANCE COMPANY, Eric Kappler, President, P.O. Box 2450, Loc 1415, Grand Rapids, MI 49501-2450 this 19 day of November, 2026.

Bradley James Dillon
Assistant General Counsel
Florida Bar No. 1031223
Office of Insurance Regulation
200 East Gaines Street
Tallahassee, FL 32399-4206
Phone: (850) 413-4170
Bradley.Dillon@floir.gov

COPIES FURNISHED TO:

ERIC KAPPLER, President
Security National Insurance Company
P.O. Box 2450, Loc 1415
Grand Rapids, MI 49501-2450

Michael Przywuski, Accounting Manager
Security National Insurance Company
michael.przywuski@farmersinsurance.com

Colleen Miller, Accounting Supervisor
Security National Insurance Company
colleen.miller@farmersinsurance.com

JIE CHENG, Actuary
Property and Casualty Product Review
Office of Insurance Regulation
J. Edwin Larson Building
200 East Gaines Street
Tallahassee, Florida 32399-0329

BRADLEY JAMES DILLON, Assistant General Counsel
Office of Insurance Regulation
J. Edwin Larson Building
200 East Gaines Street
Tallahassee, Florida 32399-0329
Phone: (850) 413-4170
Bradley.Dillon@floir.gov

Exhibit A

FILED

OCT 05 2026

INSURANCE REGULATION
Docketed by:

OFFICE OF INSURANCE REGULATION

MICHAEL YAWORSKY
COMMISSIONER

Index: OIR 2026-78

IN THE MATTER OF:

CASE NO.: 403431-26

SECURITY NATIONAL INSURANCE COMPANY
Private Passenger Automobile Excessive Profits
_____/

TO: SECURITY NATIONAL INSURANCE COMPANY
Mr. Eric Kappler, President
PO Box 2450, Loc 1415
Grand Rapids, MI 49501-2450

NOTICE

Notice is hereby given that the Office of Insurance Regulation (hereinafter the "Office") has processed the data filed by your company or company group prior to July 1, 2026, pursuant to section 627.066, Florida Statutes. Based upon a review of the data submitted, the Office finds on a preliminary basis that excessive profit has been realized in the amount of $48,628,580 for private passenger automobile business for the statutory review period covering calendar/accident years 2023, 2024, and 2025, valued at March 31, 2026.

WHEREFORE, you are hereby notified that in the absence of a request for a proceeding in accordance with the Notice of Rights, attached hereto, and in the absence of a demonstration by the insurer that the refund of excessive profits is not required pursuant to section 627.066, Florida Statutes, the Commissioner will issue an Order requiring the refund of excessive profit in

the manner and within the time period prescribed by section 627.066, Florida Statutes.

DATED AND SIGNED this 5 day of October 2026.



Michael Yaworsky, Commissioner
Office of Insurance Regulation

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the foregoing NOTICE has been furnished by U.S. Certified Mail to SECURITY NATIONAL INSRUANCE COMPANY, Eric Kappler, President, PO Box 2450, Loc 1415, Grand Rapids, MI 49501-2450 this 5th day of October 2026.

Bradley Dillon
Assistant General Counsel
Office of Insurance Regulation
612 Larson Building
200 East Gaines Street
Tallahassee, Florida 32399-4206
(850) 413-4170
Bradley.Dillon@floir.gov

FLORIDA OFFICE OF INSURANCE REGULATION
NOTICE OF ADMINISTRATIVE RIGHTS

Pursuant to Sections 120.569 and 120.57, Florida Statutes, and Rule 28-106, Florida Administrative Code, you have the right to request a proceeding to contest this action by the Office of Insurance Regulation (Office) by filing a petition. Your petition must be in writing and directed to:

Agency Clerk
Office of Insurance Regulation
647 Larson Building
200 East Gaines Street
Tallahassee, Florida 32399-0300

The petition must be transmitted by U.S. Mail or private express mail service, or hand-delivered. Petitions transmitted by facsimile transmission or electronic mail will not be accepted for filing. Your petition challenging this action must be received by the Office at the above address not later than twenty-one (21) days from the date on which you receive this notice. Any document received by the Office before 5:00 p.m. shall be filed as of that day but any document received after 5:00 p.m. shall be filed as of 8:00 a.m. on the next regular business day. If you do not timely file a petition, your right to a proceeding shall be deemed waived and the Office's agency action will be final.

If you desire to challenge this agency action and do not dispute the material facts as found by the Office, you may request an informal proceeding by filing a petition pursuant to Sections 120.569 and 120.57(2), Florida Statutes. A petition for an informal administrative proceeding must comply with the content requirements of Section 120.569(1), Florida Statutes, and Rule 28-106.201, Florida Administrative Code.

If you desire to challenge this agency action and dispute the material facts as found by the Office, you may request a formal proceeding by filing a petition pursuant to Sections 120.569 and 120.57(1), Florida Statutes. A petition for a formal administrative proceeding must comply with the content requirements of Section 120.569(1), Florida Statutes, and Rule 28-106.201, Florida Administrative Code.

A petition that is not in substantial compliance with the applicable rules and statutes will be dismissed.

Any request for an administrative proceeding received prior to the date of this notice shall be deemed abandoned unless timely renewed in compliance with the guidelines as set out above.

Mediation under section 120.573, Florida Statutes, is not available for this agency action.

WALZ CERTIFIED MAILER® FROM **WALZ**

FORM #45663 VERSION: E0824

Exhibit B

Label #1

Security National Insurance Company
Eric Kappler, President
PO Box 2450, Loc 1415
Grand Rapids, MI 49501-2450

Label #2

Security National Insurance Company
Eric Kappler, President
PO Box 2450, Loc 1415
Grand Rapids, MI 49501-2450

Label #3

TEAR ALONG THIS LINE

U.S. Postal Service®
CERTIFIED MAIL® RECEIPT
Domestic Mail Only

USPS® ARTICLE NUMBER
9414 7266 9904 2242 9781 28

Certified Mail Fee	$	3.75
Return Receipt (Hardcopy)	$	3.05
Return Receipt (Electronic)	$	0.00
Certified Mail Restricted Delivery	$	0.00
Postage	$	0.53
Total Postage and Fees	$	7.33

Postmark Here

Sent to: Security National Insurance Company
Eric Kappler, President
PO Box 2450, Loc 1415
Grand Rapids, MI 49501-2450

Reference Information

PS Form 3800, Facsimile, July 2015

A FOLD AND TEAR THIS WAY → OPTIONAL

B

Label #4: Certified Article Number 9414 7266 9904 2242 9781 28 — SENDER'S RECORD

Label #5 (OPTIONAL)

Label #6 - Return Receipt Barcode (Sender's Record)

9590 9266 9904 2242 9781 21

Label #7 - Certified Mail Article Number

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT OF THE RETURN ADDRESS. FOLD AT DOTTED LINE

CERTIFIED MAIL®

9414 7266 9904 2242 9781 28

RETURN RECEIPT REQUESTED

FOLD AND TEAR THIS WAY →

C FOLD AND TEAR THIS WAY →

Thank you for using Return Receipt Service

RETURN RECEIPT REQUESTED
USPS® MAIL CARRIER
DETACH ALONG PERFORATION

Return Receipt (Form 3811) Barcode

9590 9266 9904 2242 9781 21

1. Article Addressed to:

Security National Insurance Company
Eric Kappler, President
PO Box 2450, Loc 1415
Grand Rapids, MI 49501-2450

2. Certified Mail (Form 3800) Article Number

9414 7266 9904 2242 9781 28

COMPLETE THIS SECTION ON DELIVERY

A. Signature ☐ Agent
X ☐ Addressee

B. Received by (Printed Name) C. Date of Delivery

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

3. Service Type:
☒ Certified Mail

Reference Information

Thank you for using Return Receipt Service

PS Form 3811, Facsimile, July 2015 Domestic Return Receipt

WALZ

A COVIUS SOLUTION

Walz Certified Mailer™ form #45663
Version E0824

For use with WCM Plus™ software

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or contact WALZ at:
Email: sales@walzpostal.com
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For a *better, faster* and *easier* way!

WALZ software, forms and envelopes work seamlessly together to prepare, track and manage Certified Mail® from your desktop computer.

Save time whenever you send Certified Mail with a full-cycle mail management system that is quick and easy to implement without extensive training or new equipment.

Other WALZ Solutions:

CertifiedPro.net - secure web-based software to automate the Certified Mail process. Offers detailed online tracking (including Return Receipt Electronic (RRE) Signatures), reporting, and return management. Requires no software updates.

Walz Certified Mailer Forms - available in several configurations for use with both Return Receipt and RRE.

Walz Certified Mailer Envelopes - 6X9" and 9X12" versions, with pre-printed RRE Certified Mail® endorsements that eliminate the need for "peel and stick" labels.

WALZ Critical Borrower Communications - full outsourcing solutions for compliant mailings, using Return Receipt, RRE and First-Class Mail services.

Label 1: Recipient address label

Label 2: Recipient address or optional sender address label

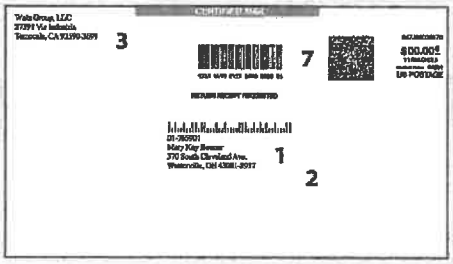
Label 3: Sender address label

Label 4: Sender's record of the Certified Mail Article Number

Label 5: Sender address label or Charge Back information

Label 6: Return Receipt Barcode (for sender's record)

Label 7: PS Form 3800 Certified Mail sticker (affix at the top of the envelope with the perforation mark on the edge)



FRONT



BACK

PEEL BACK TO EDGE

DO NOT BEND VERTICAL PERF

USPS TRACKING #

9590 9266 9904 2242 9781 21

First-Class Mail
Postage & Fees Paid
USPS
Permit No. G-10

United States Postal Service®

● Sender: Please print your name, address and ZIP+4® below ●

FLORIDA OFFICE OF INSURANCE REGULATION
GENERAL COUNSEL OFFICE
ROOM 612 LARSON BUILDING
200 EAST GAINES STREET
TALLAHASSEE FL 32399-4206

PEEL BACK TO EDGE

DO NOT BEND VERTICAL PERF

ALERT: IMPACTS FROM COASTAL FLOODING IN SOUTH CAROLINA, AND FLOODING IN FLORI...

USPS Tracking®

FAQs >

Remove X

Tracking Number:

9414726699042242978128

Copy Add to Informed Delivery

Latest Update

Your item has been delivered and is available at a PO Box at 5:26 am on October 9, 2026 in GRAND RAPIDS, MI 49501.

Get More Out of USPS Tracking:

USPS Tracking Plus®

Delivered

Delivered, PO Box

GRAND RAPIDS, MI 49501
October 9, 2026 5:26 AM

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Product Information

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Feedback

Track Another Package

Enter tracking or barcode numbers

Need More Help?

Contact USPS Tracking support for further assistance.

FAQs

Exhibit C

From: Colleen Miller
To: Stephens, Crystal
Cc: Michael Przywuski
Subject: FL Filing Number 26-032376
Date: Tuesday, November 10, 2026 3:20:35 PM

Hi Crystal,

We are confirming that we are waiving our right to a hearing for Security National insurance Company regarding the Private Passenger Automobile Excess Profits (Florida Statute, Section 627.066), filing number 26-032376.

Thank you,

Colleen Miller, MBA
Accounting Supervisor
Farmers Insurance Group
colleen.miller@farmersinsurance.com

Proprietary

***** PLEASE NOTE ***** This E-Mail/telefax message and any documents accompanying this transmission may contain privileged and/or confidential information and is intended solely for the addressee(s) named above. If you are not the intended addressee/recipient, you are hereby notified that any use of, disclosure, copying, distribution, or reliance on the contents of this E-Mail/telefax information is strictly prohibited and may result in legal action against you. Please reply to the sender advising of the error in transmission and immediately delete/destroy the message and any accompanying documents. Thank you.*****